



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 Address: COMMISSIONER FOR PATENTS
 P.O. Box 1450
 Alexandria, Virginia 22313-1450
 www.uspto.gov

BIB DATA SHEET

CONFIRMATION NO. 5979

SERIAL NUMBER 10/829,014	FILING or 371(c) DATE 04/20/2004 RULE	CLASS 370	GROUP ART UNIT 2619	ATTORNEY DOCKET NO. P5141C1
APPLICANTS Oleg Bondarenko, San Francisco, CA; Yuri Shtivelman, Belmont, CA;				
** CONTINUING DATA ***** This application is a CON of 10/086,337 02/28/2002 PAT 6,724,764 which is a DIV of 09/405,561 09/24/1999 PAT 6,389,028				
** FOREIGN APPLICATIONS *****				
** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 06/28/2004				
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and Acknowledged <i>[Signature]</i>	<input type="checkbox"/> Met after Allowance Initials	STATE OR COUNTRY CA	SHEETS DRAWINGS 3	TOTAL CLAIMS 21
INDEPENDENT CLAIMS 4				
ADDRESS CENTRAL COAST PATENT AGENCY, INC 3 HANGAR WAY SUITE D WATSONVILLE, CA 95076 UNITED STATES				
TITLE Method and apparatus for providing estimated response-wait-time displays for data network-based inquiries to a communication center				
FILING FEE RECEIVED 874	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	